

# Virtual Hospice Update!

The coronavirus pandemic has been challenging for everyone, especially for families caring for a child with a life-shortening condition. Our hospices remain open, providing in-hospice care for the most urgent cases and end of life care. Our at-home and hospital-based staff are supporting the NHS - helping sustain packages of care for children at home. And for those families who can't come to our hospices right now, we're taking the hospice to them! This is what the virtual hospice has meant to families across May:

**Over 75 hours of palliative care services delivered through Zoom**  
**337 participants in online palliative care sessions**  
**17 different services were delivered virtually**

## Therapeutic Care in the Community

- 44 doses of clown doctors by Zoom
- 1,800 views of the YouTube Channel
- 12 hours of singing, dancing and laughing with music therapy on Zoom
- 13 songs recorded for the YouTube channel
- Over 300 activity packs sent to families

## Family Support

- 10 hours of Zoom socialising sessions for brothers and sisters with 45 participants in online groups
- 12 hours of family Zoom sessions involving 91 participants
- Families offering peer support
- Fun online activities for parents/carers
- Money, benefits and housing advice

## Remote Consulting

- 210 kindness calls made
- 29 users on Near Me (remote consulting software)
- 145 minutes of consulting on Near Me

## New Bereavement Service

- 2 funeral services delivered by video link
- Full funeral service held outdoors for socially distanced mourners
- CHAS Remembering Day held virtually with 65 devices joining and over 150 people attending

## Volunteering

- 7 hours of storytelling from 10 volunteers
- Creative, funny and caring letters for 11 families
- 25 hours of Virtual Home support



**"We're not going near anybody. We've not seen anybody. Your calls have been absolutely amazing."**

